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Dear Patient:

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months and we have all been impacted in different ways. All of us are looking forward to resuming our normal habits and routines. As of right now we are still only seeing absolute dental emergencies. We are planning to open the office around May 20th, and we will call you next week to schedule your appointment. Thank you for your patience this far. If you do have a dental emergency or have any questions or concerns prior this, please call or text the office.

While many things have changed, one thing has remained the same: our commitment to providing you excellent oral health care in a safe environment. Infection control has always been a top priority for our practice and you may have seen this during your visits to our office. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). Additionally, our office is implementing advanced bacterial and viral HEPPA air filtration systems.

We are also altering our office operations protocol in order to prevent COVID-19 spread. You will notice the following changes:

- We will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are in the office. If you or anyone in your household is sick, we ask that you stay home.
- All paperwork will be emailed to you or placed on our website. We ask that you bring the paperwork completed when you arrive.
- We will be taking forehead temperatures when you arrive. You will also be asked to wear a mask and gloves.
- Appointments will be managed to allow for social distancing between patients. Only one patient will be seen in the office at a time. Anyone accompanying you will be asked to wait in the car (unless you are a minor). If you arrive early for an appointment, please call the office to make sure that there is not another patient present.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. Please refer to our website (www.jennymathews-perio.com) for updates as well.

We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

